

1. LISTENING (8 marks):

1- Listen to the conversation and tick the appropriate alternative(1mark):

- This conversation is to reserve:
- a plane ticket
 - a room
 - a vacation tour

2- Tick ✓ the right alternative (1 mark):

The reservation is for:

- 2 adults and 2 children
- An adult and 3 children
- An adult and 2 children

3- How old are the children? (1 mark):

They are _____

4- What time is he going to check in? (1 mark) :

He is going to check in at _____

5- Write true or false(1mark):

The man didn't like a smoking area.

6- Tick ✓ the right alternative (1 mark) :

the speaker said: "sure it is 55555555" This utterance expresses:

- request surprise certainty

7- Write "S" if the sounds are similar and "D" if they are different (1 mark):

k|ds- children.....

sure - should.....

8- Listen and write the missing words (1 mark):

If you _____ to cancel, please _____ us 24 hours before your check in date..

A: "Thank you for calling Great Hotel. How may I help you?"

B: "I would like to rent a room, but how much do you charge a night?"

A: "Our prices start at \$79 a night for a standard room."

B: "Great. Can you reserve a room for me?"

A: "Sure. What day are you coming in?"

B: "I will be checking in on August 3rd."

A: "How many days do you need the room for?"

B: "I'll need it for three nights."

A: "Ok. I have you coming in on the 3rd of August and checking out on the 6th. Is that correct?"

B: "Yes."

A: "How many total adults?"

B: "Two adults and two kids."

A: "How old are the children?"

B: "10 and 12."

A: "Would you like one room or two rooms?"

B: "Just one is fine."

A: "Would you like a smoking room or a non smoking room?"

B: "Non smoking room please."

A: "Can I have your last name?"

B: "Park."

A: "Your first name"

B: "Young. That's Y O U N G."

A: "Let me confirm your information Mr. Park. I have one non smoking double room with 2 adults and 2 children from August 3rd to August 6th. Is this correct?"

B: "Yes."

A: "The total comes to \$256.78. Can I get your credit card number?"

B: "Sure. It is 5555555555."

A: "What is the name on the credit card?"

B: "Young Park."

A: "I have the room reserved for you. If you need to cancel, please call us 24 hours before your check in date. Failure to cancel will result in a one day charge on your credit card. Is there anything else I can do for you?"



ii. LANGUAGE (12 marks)

1- Put the words between parentheses in the right tense or form (2 marks):

Tunisia could be the best destination for your vacation. If you visit Tunisia the first things that (to attract) _____ you there are the golden beaches and the blue sea. This (sun) _____ Mediterranean land is a paradise for the tourist. If you come to Tunisia you will enjoy swimming, (windsurf) _____, sightseeing and many other activities. The hotels are really (comfort) _____. So, don't hesitate to come!

2- Fill in the blanks with 8 words from the box (4 marks):

kind/ prefer/ more/ on/ provides/ entertainment/ favourite/ an/ benefit/ communicate

One of the biggest advantages of the internet is communication. In fact, it is going to be faster, cheaper and _____ efficient with every passing day. Nowadays, people can _____ with others easily. One more major _____ of the internet is information. Internet is _____ endless source of information. Any _____ of information, on any topic is available _____ the internet. Moreover, the internet has recently become a popular medium of _____. With a vast multitude of sites, the internet _____ many videos, audios, movies and games.

3- Match column A with column B to form sentences. Write only numbers(2 marks):

<i>Column A</i>	<i>Column B</i>
1- My first experience of the air travel	a- where we were going.
2- My father and mother were	b- very interesting .
3- When I asked them	c- to Hongkong by flight.
4- They told me that we were travelling	d- was at the age of nine.
	e- planning the trip.

Answers

1-.....	2-.....	3-.....	4-.....
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4- Circle the right alternative (4 marks)

I could recall an event which happened four years ago. My father (gave/ gives/ has given) me a hundred dollars, for the good grades I scored in my exam . To (discover/ fly/ enjoy) it, I invited some of my (good/ best/ better) friends to a restaurant for a meal. At the restaurant, I asked my friends to (order/ give/ make) as much as they liked. The food was delicious, the service was efficient and the food was (quickly/ quick/ quicker) served. All of us began to eat. We ate, talked and laughed. After we had finished our food, the (waiter/ director/ guide) brought us the bill. I opened my purse to take out the money. It was a real (surprising/ surprise/ surprised), my money was missing! Only then, I realized that I had (left/ leave/ leaving) the money at home.

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The reservation is for:

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 An adult and 3 children
 An adult and 2 children

3- How old are the children? (1 mark):

They are 10 and 19 years old!

4- What time is he going to check in? (1 mark):

He is going to check in at 2 pm

5- Write true or false(1 mark):

The man didn't like a smoking area.

true

6- Tick ✓ the right alternative (1 mark):

the speaker said: "sure it is 55555555" This utterance expresses:

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Answers

1... <u>d</u>	2... <u>e</u>	3... <u>a</u>	4... <u>c</u>
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